

Pursuant to Requirement 28 of version 2.0 of the HDS Referential, customers that are subject to HDS are required to store their data in the EEA. Zuora offers EEA storage options for its customers who are subject to the HDS.

Hosting activities of Zuora a and its sub-processors according to Requirement 31:



Role in the hosting service (Host/processor of the Host)	Host	Processor of the Host (Public Cloud)
HDS Certified (yes / no / exempted)	Yes	Yes
SecNumCloud 3.2 Qualified	No	No
Hosting activities in which the player is involved	Activities 3, 4, 6	Activities 1-4, 6
Access to personal health data from countries outside the European Economic Area, by the Host or one of its processors (Requirement 29 of the HDS Framework)	Yes If, in the performance or use of the Services, European Personal Data is subject to transfer, it will be transferred according to provisions outlined in Zuora's DPA .	Customers can select which regions their data, including personal health data, will be hosted. See here .
Host or processor subject to a risk of access to personal health data from countries outside the European Economic Area, imposed by the legislation of a third country in breach of EU law (Requirement 30 of the HDS Framework)	No	No. Zuora's template agreement with Subprocessors includes our DPA which requires them to guarantee that "it has no reason to believe that the laws and practices in any jurisdiction applicable to its Processing of the Personal Data, including any requirements to disclose Personal Data or measures authorizing access by a Public Authority, prevent Supplier from fulfilling its obligations under" the DPA .