

CERTIFICATE OF REGISTRATION

ISO/IEC 27001:2022 and ISO/IEC 27701:2019

The Certification Body of Schellman Compliance, LLC hereby confirms as a result of the certification decision, according to ISO/IEC 17021-1, that the following organization operates an Information Security Management System and Privacy Information Management System that conforms to the requirements of ISO/IEC 27001:2022 and ISO/IEC 27701:2019

Zuora, Inc.

for the following scope of registration

The scope of the ISO/IEC 27001:2022 certification is limited to the information security management system (ISMS) supporting the development, maintenance, monitoring and provisioning of the Zuora Central Platform, Billing, Insights, Analytics, Collect, Revenue, CPQ, Zuora Marketplace, Zephr, and Zuora Developed Marketplace Applications, and aligned with the control implementation guidance and additional control set of ISO/IEC 27701:2019 for a privacy information management system (PIMS), in the role of a personally identifiable information (PII) processor, and in accordance with the statement of applicability, version 3.3, dated November 11, 2025, which is inclusive of ISO/IEC 27018:2025. The physical security of and physical infrastructure hosted within Amazon Web Services (AWS) are not included in the scope of the ISMS and PIMS. Technical configurations of the infrastructure supporting the Zuora services and the Zuora services running within AWS locations are included within the scope of the ISMS and PIMS.

which includes the following in-scope location(s) on page 2 of 2

Certificate Number: **1508513-11**

Authorized by:



Danny Manimbo
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Issue Date	Original Registration Date	Expiration Date	Certificate Version
January 31, 2026	January 22, 2016	January 18, 2028	Version 11

CONDITIONS & LIMITATIONS:

1. The aforementioned organization has a perpetual responsibility to maintain compliance with ISO 27001:2022 and ISO 27701:2019 during the period of certification.
2. This certificate is subject to the satisfactory completion of annual surveillance audits by Schellman Compliance, LLC.
3. ISO 27001:2022 and ISO 27701:2019 compliance audits are not designed to detect or prevent criminal activity or other acts that may result in an information security breach. As such, this certification should not be construed as a guarantee or assurance that an organization is unsusceptible to information security breaches.
4. The information in this document is provided "AS IS", without warranties of any kind. Schellman Compliance, LLC expressly disclaims any representations and warranties, including, without limitation, the implied warranties of merchantability and fitness for a particular purpose.
5. This certificate is the property of Schellman Compliance, LLC and is bound by the conditions of contract. The authenticity of this certificate can be validated by contacting Schellman Compliance, LLC.
6. The organization operating the certified ISMS and PIMS is monitored by Schellman Compliance, LLC during the term of the certificate.
7. This ISO 27001:2022 and ISO 27701:2019 certificate does not authorize the labelling of products, processes, or services.

In-Scope Location(s)

Location	Function / Role
101 Redwood Shores Parkway Redwood City, California 94065 United States	Corporate Headquarters and Main Location of the ISMS and PIMS supported by internal resources, including Zuora Security, Engineering, Support, Internal IT, Finance, Human Resources, and Executive Management

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4. The information in this document is provided "AS IS", without warranties of any kind. Schellman Compliance, LLC expressly disclaims any representations and warranties, including, without limitation, the implied warranties of merchantability and fitness for a particular purpose.
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