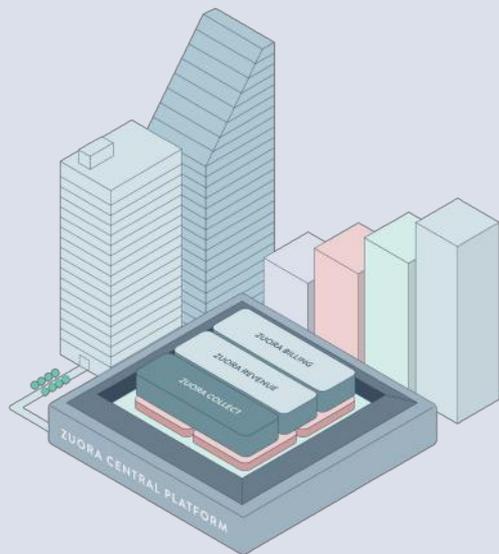


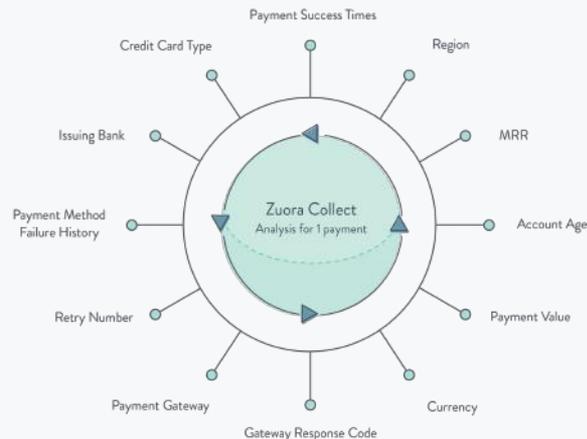
Zuora Collect

Powered by the Zuora Central Platform



Simplify Payments. Collect Cash.

With ePayments growing nearly twice as fast as the global GDP, the standard for global payments has gone digital. But nearly half of all businesses now see 7% of their payments fail, which leads to 3% of their cash lost every year and up to 40% more passive churn. Custom payment integrations and manual payment recovery strategies only make these problems worse. Zuora Collect not only makes global payments simple with support for 35+ gateways, but it also helps subscription companies recover up to 20% more cash and increase their customer retention rates 13% by leveraging machine learning-driven retries based on the most robust dataset in the Subscription Economy®.



whitepages

“With Zuora Collect, we’ve increased our average payment recovery rate by an additional 10% from what it was before the product had machine learning. Using an AI-driven retry strategy also prevented us from starting a time-consuming research project that would have required testing to parse out the most optimal times to retry payments.”

Susanna Wright, Payments Manager

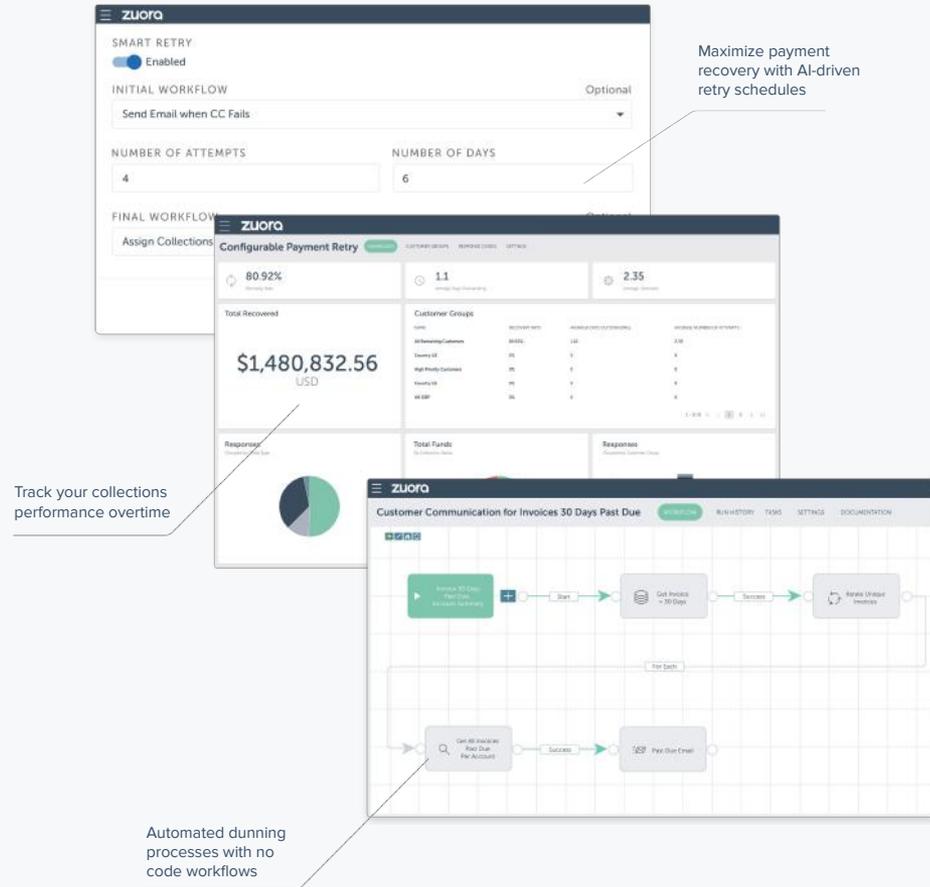
Turn your payments and collections into a growth engine:

up to **20%**
Recovery Rate Increase

13%
Customer Retention Rate Increase

35+
Payment Gateways

All annual numbers, averaged over 2015-2019



Global payments made simple

Global Payment Methods and Gateways

Collect cash anywhere in the world and reconcile them with your invoices with pre-built support for 35+ payment gateways, 20+ payment methods, and 180 currencies

Proactive Card Updates

Increase first-time payment success by automatically incorporating changes made to a subscriber's Visa, MasterCard, or American Express card data with support for PCI standards

Recover up to 20% more cash

AI-Driven Retry Schedules

Recover up to 20% more cash with AI-driven retry schedules that adapt to every customer based on 13+ years of data for recurring payments

Real-Time Collections Metrics

Track your collections performance overtime with a real-time view of the most important metrics impacting cash flow like invoice payment rates, payment recovery rates, retry success rates, and more

Minimize churn and improve customer retention by 13%

Automated Dunning

Attach automated dunning workflows to AI-driven retry schedules to reduce your number of outstanding invoices and involuntary churn through efficient customer communication

Collections Visibility

Streamline the dunning process by adding notes, reminders, and files visible to the entire team for every account status