

# CERTIFICATE OF REGISTRATION

## Information Security Management System - ISO/IEC 27001:2013

The Certification Body of Schellman Compliance, LLC hereby certifies that the following organization operates an Information Security Management System that conforms to the requirements of ISO/IEC 27001:2013

# Zuora, Inc.

for the following scope of registration

The scope of the ISO/IEC 27001:2013 certification is limited to the information security management system (ISMS) supporting the Zuora Central Platform, Billing, Insights, Analytics, Collect, Revenue, CPQ, Zuora Marketplace, and Zuora Developed Marketplace Applications, and aligned with the control implementation guidance and additional control set of ISO/IEC 27018:2019 and inclusive of the requirements, control implementation guidance, and additional control set of ISO/IEC 27701:2019 for a privacy information management system (PIMS), as a personally identifiable information (PII) processor, and in accordance with the statement of applicability version 2.1, dated September 14, 2022. The physical security of and physical infrastructure hosted within AWS are not included in the scope of the ISMS. Technical configurations of the infrastructure supporting the Zuora services and the Zuora services running within AWS locations are included within the scope of the ISMS.

which includes the following in-scope location(s) on page 2 of 2

Certificate Number: **1508513-8**

Authorized by:



Ryan Mackie  
Principal, Schellman Compliance, LLC  
4010 W Boy Scout Blvd., Suite 600  
Tampa, Florida 33607, United States  
www.schellman.com



**Issue Date**  
January 31, 2023

**Original Registration Date**  
January 22, 2016

**Expiration Date**  
January 19, 2025

**Certificate Version**  
Version 8

CONDITIONS & LIMITATIONS:

1. The aforementioned organization has a perpetual responsibility to maintain compliance with ISO/IEC 27001:2013 during the period of certification.
2. This certificate is subject to the satisfactory completion of annual surveillance audits by Schellman Compliance, LLC
3. ISO/IEC 27001:2013 compliance audits are not designed to detect or prevent criminal activity or other acts that may result in an information security breach. As such, this certification should not be construed as a guarantee or assurance that an organization is unsusceptible to information security breaches.
4. The information in this document is provided "AS IS", without warranties of any kind. Schellman Compliance, LLC expressly disclaims any representations and warranties, including, without limitation, the implied warranties of merchantability and fitness for a particular purpose.
5. This certificate is the property of Schellman Compliance, LLC and is bound by the conditions of contract. The authenticity of this certificate can be validated by contacting Schellman Compliance, LLC

## In-Scope Location(s)

Location	Function / Role
101 Redwood Shores Parkway Redwood City, California 94065 United States	Corporate Headquarters and Main Location of the ISMS

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4. The information in this document is provided "AS IS", without warranties of any kind. Schellman Compliance, LLC expressly disclaims any representations and warranties, including, without limitation, the implied warranties of merchantability and fitness for a particular purpose.
5. This certificate is the property of Schellman Compliance, LLC and is bound by the conditions of contract. The authenticity of this certificate can be validated by contacting Schellman Compliance, LLC