



Subprocessors

Zuora, Inc. ("Zuora") engages various subprocessors to provide its services. A subprocessor is a third-party data processor engaged by Zuora, including Zuora affiliates, who have or potentially will have the ability to process personal data based on your Zuora services.

AFFILIATES

Affiliate Name	Description of Services	Location
Beijing Zu Ru Technology Limited Company	Product Development & Support	China
Leeyo Software Inc.	Service & Support	United States
Zephr Inc Limited	Service & Support	United Kingdom
Zephr US Inc	Service & Support	United States
Zuora Australia Pty Limited	Service & Support	Australia
Zuora Austria GmbH	Service & Support	Austria
Zuora Costa Rica Sociedad de Responsabilidad Limitada	Service & Support	Costa Rica
Zuora Germany GmbH	Service & Support	Germany
Zuora Germany GmbH, München, Zweigniederlassung Zürich	Service & Support	Switzerland
Zuora India Private Limited	Service & Support	India
Zuora Italia S.r.l	Service & Support	Italy
Zuora Japan KK	Service & Support	Japan
Zuora Services LLC	Service & Support	United States
Zuora Services LLC	Service & Support	United States
Zuora Services LLC (France) (Branch Office)	Service & Support	France
Zuora Singapore, Pte. Ltd	Service & Support	Singapore
Zuora Sweden AB	Service & Support	Sweden
Zuora UK Limited	Service & Support	United Kingdom

THIRD-PARTY SUBPROCESSORS

Entity Name	Description of Services	Location
Qualtrics	Feedback Services	United States
Amazon Web Services (AWS)	Data Center Services	United States, Germany
Boomi, Inc.	Software Integration Services	United States
Microsoft Corporation	Reporting Services	United States, Germany
Snowflake, Inc.	Data Center Services	United States, Germany
Zendesk, Inc.	Customer Support	United States

Notification Date: September 1, 2021 – added Microsoft, Snowflake and Zendesk.

Notification Date: September 22, 2021 – added new location for Microsoft and Snowflake.

Notification Date: September 30, 2022 - added Zuora Austria GmbH, Zuora Costa Rica Sociedad de Responsabilidad Limitada, Zephr Inc Limited and Zephr US Inc as Zuora Affiliates.

Notification Date: September 13, 2023 – added Qualtrics and removed Akamai.